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Dale Johnson  
The Civilized Plumber  
1626 Hickory Drive  
Lilburn, GA 30047

Dear Dale,

Recently you had a jackhammer in our kitchen tearing up the floor. We had decided to reconfigure the whole room, which meant moving pipes and generally changing everything around. Of course it was a mess for awhile but you and your crew did all that you could to mitigate the chaos.

The thing that most impressed my husband Richard and I was when there was a problem and we couldn't find a part that was needed. At that point your exact words were, "I'm Dale the plumber and I can do anything." I still don't know how you did it, but somehow you made everything work despite the absence of the unavailable part. We loved your attitude and the fact that you did whatever it took to get the job done.

Thanks to you we have a beautiful kitchen! Richard was previously the family chef, but I'm actually enjoying cooking in it some too, a testament to how nice it is. Thanks so much for your hard work and positive outlook.

Warm Regards,

Nancy Davis  
EFT Practitioner  
Be Healthy, Wealthy & Wise